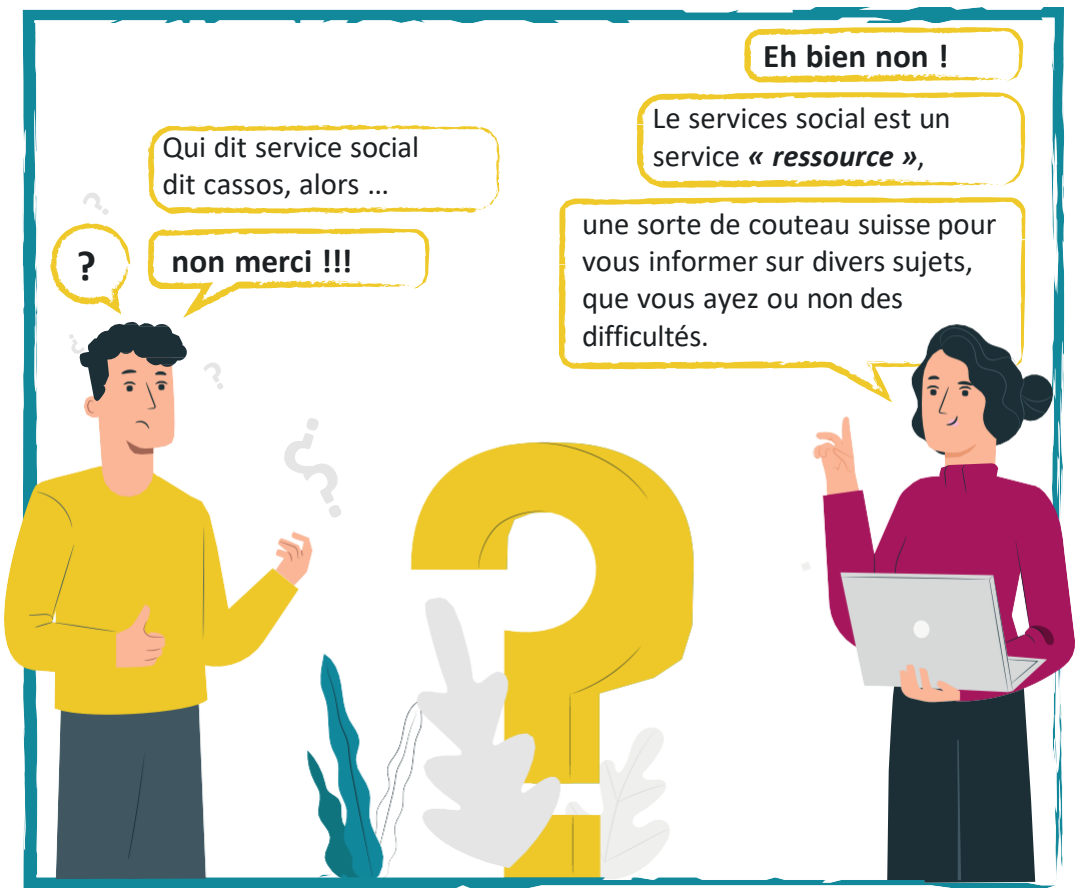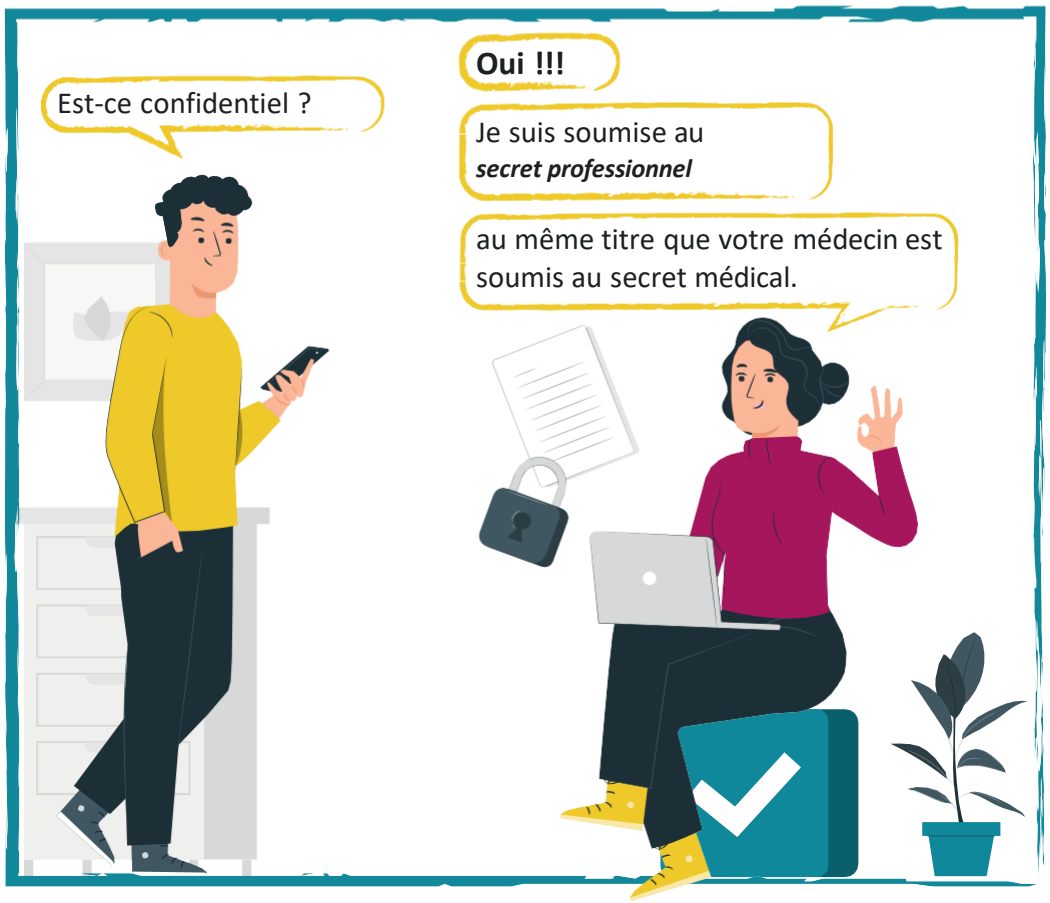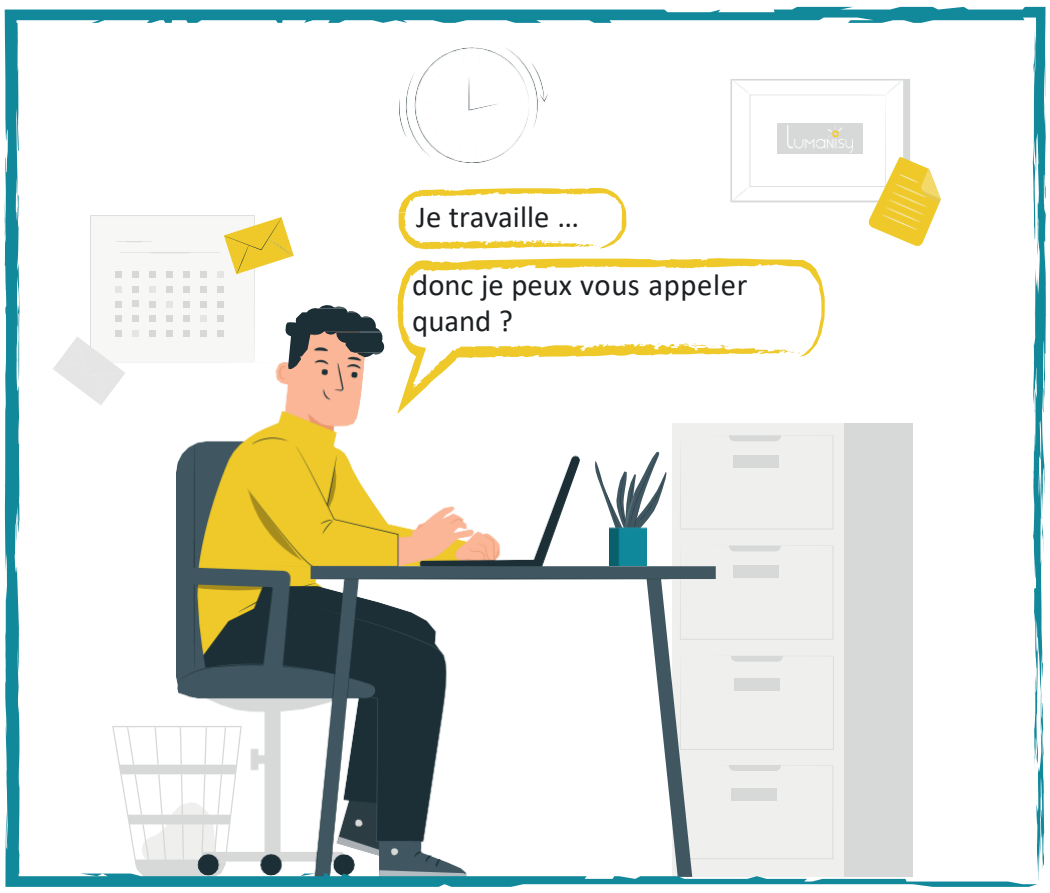Le service social, **KESAKO ?**